



Refund Policy

DSL Services

All payments to Daraco Services are non refundable. This includes any applicable setup fees and subsequent charges regardless of usage. All overcharges or billing disputes must be reported within 30 days of the time the dispute occurred.

Provision of Goods

All sales are final once payment has been received. It is the customer's responsibility to undertake sufficient research prior to purchase to check that the products that they are purchasing are suitable for their intended purchase. Refunds are only available where a defect (not due to damage in transit) is apparent at the time of receipt and that defect is immediately notified by email to Daraco Services, and the presence of the defect is able to be verified by Daraco Services on return of the item. In all other circumstances, the provisions of the warranty provided by the manufacturer shall apply. In the case of both refunds and warranty claims, the customer shall return of the item at their risk and expense.

Shipping is at the customer's risk.

In no circumstances will Daraco Services be liable for any damage to other components or data, whether due to fault or incorrect installation or any other cause. In particular, customers are advised to backup any data prior to any installation and especially if any item is being returned for service or warranty repair. Please note that warranty repair of hard drives and other data storage devices usually involves replacement of the device and any data on the original device will be lost.